worXpace

SUCCESS STORY

orXpace for

Bata Industrials

Streamlining IT Management efficiency and cost savings.



"The implementation of worXpace was completed in a day."

About 130 years ago, shoe manufacturer Bata was founded in the Czech Republic. The company was one of the pioneers in producing and selling consumer products worldwide. In the 1970s, Bata Industrials was established, specifically focused on producing work shoes. Bata Industrials, based in Best, in the Dutch province of Brabant, employs around 100 people across office, production, and retail. Although Bata is not a major user of AppiXoft, it is a very satisfied customer, especially since the transition to worXpace.

Challenge

Bata Industrials needed more centralized workspace management and a reduction in IT administrative tasks.

Solution

The implementation of the cloud service worXpace from AppiXoft replaced the previous Scense Workspace Management solution.

Benefits

The new solution offers better stability, performance, and easier management through a single dashboard, along with cost savings by phasing out own servers.

Jan van den Munckhof has been working at Bata Industrials for 25 years and has served as IT Manager for quite some time. His path to this role was the result of both his dedication and his skills. "When I first joined the IT department, the team consisted of several employees, including a manager. Over the years, the department shrank, which led me to gradually take on more responsibilities. Eventually, when the IT manager left and a colleague retired, I had the opportunity to step into the role of manager. In practice, I still handle many operational tasks and bring in external specialists for specific projects to ensure continuity."



Jan van den Munckhof IT Manager Bata Industrials Benelux





Need for Centralization

Last year, Jan switched from Scense by AppiXoft to the cloud service worXpace. Besides the fact that AppiXoft's development is logically focused on worXpace, the desire for more centralization also played a role. Jan: "By centralizing workspace management, I no longer have to worry about things like updates, drive mappings, and installing printers. Everyone now has a personal folder, and everything is interconnected by AppiXoft. Software distribution also runs very smoothly, although these are mostly basic applications for us. Think of tools for packing and unpacking files, taking and editing screenshots, PDF Viewer, and antivirus software. To set up a new laptop, I just need to install worXpace and can pull in the applications."

Stability and Performance

According to Jan, the implementation of worXpace took just one day. "An AppiXoft employee provided explanations that day and looked at what could be 'recycled' from Scense. I often felt that we were only half using the software during the 'Scense era'. During the implementation, AppiXoft also explained unused functionalities. I should mention that our IT-partner, DHS Informatisering, set up the tenant for us. It is quite complex matter, and you need to stay focused, but once you understand the logic, it is actually quite straightforward.

'With worXpace, we also immediately got rid of managing our two own servers, which brings a nice saving.'

Nice savings

"Through the worXpace Service Point, employees can download additional applications themselves, although that happens only occasionally. Think of relatively small applications like an advanced Picture Viewer. With worXpace, we also got rid of managing our two own servers, which brings a nice saving, especially since the costs of worXpace are similar to those of Scense. That's also why we didn't request quotes from other suppliers. Overall, worXpace is a bit simpler than its on-premise predecessor. Everything now happens from one dashboard. Furthermore, worXpace has extensive logging, so if something doesn't go as expected, I can check which steps were taken and make corrections." After a year, I can say that worXpace is very stable, performs well, and requires few updates. Users, despite the mix of different devices, didn't notice the implementation, and in this case, no news is good news."





About Bata Industrials

Bata Industrials is a trendsetter in the safety shoe industry, collaborating with scientists and conducting extensive testing in their own laboratory to provide the best possible support and fit.

Founded in the Czech Republic in 1894, Bata has established itself worldwide as a leading producer of safety shoes, with a strong focus on Research & Development.

In addition to their commitment to quality and safety, Bata Industrials places great importance on environmental and corporate social responsibility. With offices on nearly every continent, Bata Industrials strives to provide professionals around the world with the best professional safety shoes.

"In conclusion, I would like to add that it is very pleasant to work with the dedicated people of AppiXoft. They are a fun, friendly team, and the conversations usually go beyond strictly business. Besides that, they really know what they are doing, but I think that was already clear."

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About Appixoft

Through our high-end User Workspace Management solutions, we deliver dynamic applications in a personalized workspace to many thousands of satisfied users worldwide. *workpace* plays a strategic role in delivering functionality and real-time access to the right persons, in time, wherever they happen to be. By doing so, we enable organizations to deliver business-critical applications and information quickly and efficiently. We work towards the ultimate productivity and user experience for both end users and administrators. And with a great sense of honesty: Appixoft provides, *workpace* delivers!

Contact us: info@appixoft.com

+31(0)85 0160 550