

Mondriaan College

No longer overtaken by events...



Based in The Hague, the **Mondriaan Education Group** is a significant provider of secondary vocational education and training in the province of South Holland. Comprising several previously independent schools, the group employs 2,500 people and offers a broad curriculum to some 30.000 students. Courses include economics, hotel management, fashion, ICT, tourism and nursing, as well as adult education courses and programs to prepare foreign nationals for life in The Netherlands.

Challenges

Poor management and performance of virtualized applications, and lack of IT flexibility and efficiency.

Solution

Implementation of Scense's flexible application delivery and excellent support for virtualized applications.

Benefits

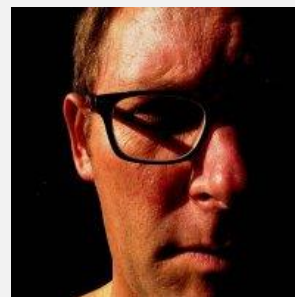
The now centralized workspace management enables IT to work proactively instead of constantly being overtaken by events.

The challenge.

Mondriaan's IT department faced a number of major challenges. Each of the group's sites had its own IT staff and made use of different platforms and solutions.

Managing end-users and applications was difficult since students and classes were not linked to specific sites and were constantly changing. Whenever a new application was required, IT staff had to install it manually at every site. With 6,500 PC's distributed over several locations, this could easily take weeks.

In addition, installation of software and updates had to be carried out at weekends and in the holidays because strict government regulations required every student to receive 850 hours of training annually. Losing valuable teaching time in order to resolve IT issues was not an option.



Peter Cornet
Hoofd ICT
Mondriaan College

"Scense helps us to use our IT staff more effectively. As a result, we have been able to implement all the projects and ideas we had planned for this year."

Making the break.

Mondriaan wanted to change things radically. They needed every tutor and student to be able to log on at every location, with access to their own settings, data and applications, regardless of the equipment available. Students on field trips had to be able to work remotely using laptops. So Mondriaan contacted Altiris who commenced

implementation of a Software Virtualization Solution (SVS) in late 2006. Later, Altiris was acquired by Symantec and SVS was rebranded Symantec Workspace Virtualization (SVW). In the process, Mondriaan discovered several additional requirements and Appixoft was brought in, as a Symantec developer partner, to enhance the SWV capabilities, with specific relation to issues such as log-on times and usability. The combined strength of Symantec SWV and Scense turned out to be the perfect solution.

“Now thanks to Scense, we can claim to have a very advanced IT system.”

The Scense contribution.

Peter Cornet, a member of the Mondriaan project team, explains. “We contacted the Scense guys in April 2007. They visited us immediately and carried out a pilot installation on 400 PC’s used in economics classes. By the end of June, we had decided to adopt the complete Scense solution.” The project was completed during 2007 and Mondriaan was extremely satisfied. As Peter says, “AppiXoft work quickly and have a professional attitude. And, because of their background in IT management, they really understand their market.”

Proving the case for Scense.

Nowadays, as soon as a student registers for the first time, they receive a profile indicating which applications are available to them, along with a login name and password allowing them to access their settings, data and applications at any workstation. And the benefits are not confined to the end-user. Previously, 30 or 40 IT staff had been kept constantly busy with urgent IT problems. Nowadays, issues are resolved far more quickly and efficiently and the number of helpdesk calls has been dramatically reduced. Instead, IT staff can focus on far more interesting and valuable projects. Peter sums it up. “We are proud to be one of the most internationally focused and innovative educational institutes in The Netherlands, using technologies such as web-based training, IP telephony and wireless networks. Now thanks to Scense, we can claim to have a very advanced IT system as well.”

“AppiXoft work quickly and have a professional attitude.”

About Appixoft

Through our high-end User Workspace Management solution Scense, we deliver dynamic applications in a personalized workspace to many thousands of satisfied users worldwide. Scense plays a strategic role in delivering functionality and real-time access to the right persons, in time, wherever they happen to be. By doing so, we enable organizations to deliver business-critical applications and information quickly and efficiently. We work towards the ultimate productivity and user experience for both end users and administrators. And with a great sense of honesty: Appixoft provides, Scense delivers!

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